

General Terms and Conditions

Summer-Autumn Racing

1. Reservation

- All bookings must be made through our website, via telephone on +41 77 413 64 40, by e-mail to info@skizenit.ch or in person in the Ski Zenit office in Saas-Fee.
- For every booking Ski Zenit will send a booking document showing all the services hired and their prices.
- Bookings will not be confirmed until a payment of 50% of the total booking fee is made to Ski Zenit's bank account, via Credit Card (Visa, Mastercard, Maestro and Visa Debit) or in cash.
- Final payment can also be through bank transfer or Credit Card before arrival or in cash directly to the coach or in the Ski Zenit office (Saas-Fee bookings) on the first day of training.

2. Cancellation and Refunds

In case of cancellation from the client's side, the following policy shall apply:

- At least 4 weeks before arrival: 100% refund.
- Between 4 weeks and 7 days before arrival: 50% payable.
- 7 days or less before arrival: No refund. 100% payable.

We strongly recommend that clients have trip cancellation insurance covering unused ski school services.

In the event of the entire skiable area being closed due to technical problems, bad weather, avalanche control, poor snow conditions or any reason beyond our control we will endeavour to offer alternative relevant activities. The additional cost of these activities will be covered by the previously paid training fees, therefore no refund will be given for ski training days lost due to circumstances beyond the control of Ski Zenit.

We highly recommend that all training participants are sufficiently insured to be able to claim back for any unused training cancelled due to any kind of personal reason.

Clients who arrive late or fail to show up are NOT entitled to any refund.

3. Insurance and ski pass

- All skiers coached by Ski Zenit must have valid accident and rescue insurance (including helicopter evacuation), covering medical treatment and hospitalization in Switzerland and

repatriation in case it is necessary.

- This insurance must cover ski race training accidents.
- Third-party liability insurance covering ski accidents is highly recommended to cover any damage.
- Trip cancellation insurance including ski school services is also highly recommended, to cover ski training services cancelled and with no right for a full refund.
- Insurance must also cover all types of indoor and outdoor sports.

4. Equipment

- Certain ski disciplines offered by Ski Zenit will require specific equipment which is not included in the daily coaching fee.
- Ski Zenit coaches will provide assistance during the rental or buying process where needed. These costs can be paid directly by clients at the shop or can be included in the booking as
- an extra.

5. Safety

Ski Zenit coaches are bound by legal obligations and will adhere, at all times, to FIS rules, ski resort warnings and their professional limits. Safety always comes first.

Ski Zenit coaches will take the best possible course of action in case of accident, sickness or any other unforeseen circumstances.

6. Liability

- Skiers being coached by Ski Zenit are liable for any accident they could cause.
- Ski Zenit has company liability insurance in accordance to Swiss law.
- In case of dispute, the legal jurisdiction will be Sion and Swiss law shall apply.

7. Under-age minors

Ski Zenit coaches and supervisory staff will have a duty of care towards under age minors whilst they are participating in all training and camp activities. This includes, but is not limited to, any incident of accident or sickness, any disciplinary issues, safety concerns and general well being of the athlete.

8. Organization of training groups and training program

To be organized and decided by Ski Zenit coaches. Training groups will be decided on a number of factors, including but not limited to, age, technical focus and ability/experience.