

# SKI ZENIT RACING

## GENERAL TERMS & CONDITIONS

### SUMMER-AUTUMN- WINTER

**100 Sfr. DISCOUNT** FOR EACH  
WEEK OF GROUP TRAINING CAMP  
DURING JULY, AUGUST &  
OCTOBER.

**FREE CANCELLATION\*** &  
RESCHEDULING DUE TO COVID-19  
TRAVEL  
RESTRICTIONS.

- For July and August training booked until June 30th.
- For September and October training booked until August 31st.

**\*Only credit card or bank transfer fees will be payable.**

## 1. BOOKINGS

- All bookings must be made through:

- The on-line shop at [www.skiracingcamps.ch](http://www.skiracingcamps.ch)
- Email to [info@skizenit.ch](mailto:info@skizenit.ch)
- In person at the **Ski Zenit office** in Saas-Fee

- For every booking, Ski Zenit will send a booking document showing all the services hired, the prices and any applied discounts or credits.

- Bookings will not be confirmed until the **payment of 100%** of the invoice amount is paid. Any booking not confirmed **within 4 days** by payment from the client, will automatically be cancelled.

- Payments can be made with:

- Credit card using the **secured payment link** we will send by email with the booking
- Credit card **sending you card details** by email or by giving them over the phone
- **Bank transfer** with all fees paid by the ordering customer. Ski Zenit must receive the booking amount in full and in Swiss Francs into our bank account. Please email us the bank transfer receipt.
- **Cash payments** in Swiss Francs are accepted for bookings made at our office.

## 2. CANCELLATIONS AND REFUNDS

In case of cancellation from the client's side or for any other reason beyond Ski Zenit's responsibility, the following refund policy shall apply:

- Until 4 weeks before arrival: **90% refund**. 10% payable (minimum 20 Sfr. - maximum 300 Sfr. cancellation fee, per booking).
- Between 4 weeks and 7 days before arrival: **50% refund**. 50% payable
- 7 days or less before arrival: No refund. **100% payable**.

**We recommend that clients have trip cancellation insurance that covers unused ski school services with sufficient coverage. Many credit cards include travel insurance when paying with them. Please check your travel insurance conditions carefully and if they do not cover the cancellation of your booked services with Ski Zenit, we strongly recommend adding it to your policy.**

Training participants should be sufficiently insured to be able to claim back for any unused training cancelled due to any kind of personal reason or unforeseen circumstances.

- Clients who arrive **late or fail to show up** are NOT entitled to any refund.

- In the event of the entire **skiable area being closed** due to technical problems, bad weather, avalanche control, poor snow conditions or any reason beyond the control of Ski Zenit, we will endeavor to offer alternative relevant activities. The additional cost of these activities will be covered by the previously paid training fees, therefore no refund will be given for ski training days lost due to circumstances beyond the control of Ski Zenit.

- **Rescheduling of services by the client**, that has already been booked and confirmed, is strictly subject to availability. In the event of situations that are beyond the control of Ski Zenit, we reserve the right to reschedule any booked and confirmed services. Ski Zenit will always inform the client at the earliest possible time in these situations.

## 3. INSURANCE AND SKI PASS

- All skiers coached by Ski Zenit must have **valid accident and rescue insurance** (including helicopter evacuation), covering medical treatment and hospitalization in Switzerland and repatriation in case it is necessary.

- Third-party liability **insurance covering ski accidents** is highly recommended to cover any damage.
- **Trip cancellation insurance** including ski school services is also highly recommended, to cover ski training services cancelled and with no right for a full refund.
- Insurance must also **cover all types of indoor and outdoor sports**.
- Ski Zenit ski training services do not include the needed ski pass in their price. **It must be bought aside by the customer.**

#### 4. EQUIPMENT

- Certain ski disciplines offered by Ski Zenit will require specific equipment which is not included in the daily coaching fee. Ski Zenit will send you a list with the required equipment and our coaches will inform the athletes in advance about any specific equipment needed for the training.
- **Helmet and back protector are mandatory in order to participate in any of our ski race training.**
- Ski Zenit coaches can provide assistance during the rental or buying process of racing equipment, where needed. It must be pre-ordered and the cost will be included in the booking as an extra and paid in advance by the customer.

#### 5. SAFETY

- Ski Zenit coaches are bound by legal obligations and will adhere, at all times, to FIS regulations, ski resort warnings and their professional limits. **Safety always comes first.**
- Ski Zenit coaches will take the **best possible course of action** in case of accident, sickness or any other unforeseen circumstances.

#### 6. LIABILITY

- Skiers being coached by Ski Zenit are **liable for any accident** they could cause.
- Ski Zenit has company **liability insurance** in accordance with Swiss law.
- In case of dispute, the legal jurisdiction will be **Sion and Swiss law shall apply.**

#### 7. UNDER-AGE MINORS

- Ski Zenit coaches and supervisory staff will have a duty of **care towards under age minors** whilst they are participating in all training and camp activities. This includes, but is not limited to, any incident of accident or sickness, any disciplinary issues, safety concerns and general well being of the athlete.

#### 8. ORGANIZATION OF TRAINING GROUPS AND TRAINING PROGRAM

- **Group Training “camps” will have a minimum of 4 and a maximum of 7 participants of a similar age and ski level per trainer.** Whenever there are less than 4 participants of a similar age and ski level together in the group, the private training fees will be applicable.
- **Private Training in Saas-Fee is a maximum of 3 participants of a similar age and ski level per trainer.** Whenever there are more than 3 participants of a similar age and ski level, up to a maximum of 7 per trainer, the group training “camp” fee will be applicable.
- **When booking a “Race Academy” training full program** in any of its options (Summer-Autumn, Autumn-Winter or Full Year), customers are entitled to have a **certain number of shared training days at their disposal during the chosen period.** This is selected from a larger number of available dates. In order for the original price to be valid, there must be at least two athletes sharing the training each day. Whenever there is only one athlete following a full program that is present for the training, there will be a supplementary fee of **150 SFr.** to pay in order to receive private training for one person during a 4 hour morning session. Traveling expenses (from athletes and trainers) for training and racing in different resorts than Saas-Fee or Val d’Anniviers are not included in the “Race Academy” fees and must be paid separately by the customer.